

**QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**COMPANY NAME Wholesale Carrier Services, Inc.  
QUARTER/YEAR 2Q11 / 2011

| MONTH:   | April 2011          | May 2011            | June 2011           |
|--|---------------------|---------------------|---------------------|
| Number of Customer Access Lines                          | <u>18</u>           | <u>18</u>           | <u>18</u>           |
| New Service Applications Held over 30 Days               | <u></u>             | <u></u>             | <u></u>             |
| Trouble Reports / Access Line (%)                        | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Customer Out of Service Clearing Times (%)               | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| New Installs and Re-Installs Completed within 5 Days (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Commitments Fulfilled (%)                                | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Number of Lifeline Customers                             | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |

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